

# **2024 Consumer Confidence Report Data**

## **PLYMOUTH UTILITIES, PWS ID:**

### **46004464**

**Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.**

**Dlaim ntawv tshaabzu nuav muaj lug tseemceeb heev nyob rua huv kws has txug cov dlej mej haus. Kuas ib tug paab txhais rua koj, los nrug ib tug kws paub lug thaam.**

## **Water System Information**

If you would like to know more about the information contained in this report, please contact Matt Schultz at (920) 893-1471.

## **Opportunity for input on decisions affecting your water quality**

7:00 p.m. - Plymouth City Council Meetings, Plymouth City Hall, 128 Smith Street Plymouth Wisconsin. Meeting held on the second and last Tuesday of each month.

## **Health Information**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

## Source(s) of Water

Source ID	Source	Depth (in feet)	Status
8	Groundwater	96	Active
10	Groundwater	93	Active
11	Groundwater	490	Active
12	Groundwater	492	Active
13	Groundwater	467	Active
15	Groundwater	92	Active
17	Groundwater	212	Active

To obtain a summary of the source water assessment please contact, Matt Schultz at (920) 893-1471.

## Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

# Definitions

Term	Definition
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
HA and HAL	HA: Health Advisory. An estimate of acceptable drinking water levels for a chemical substance based on health effects information. HAL: Health Advisory Level is a concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice. Health Advisories are determined by US EPA.
HI	HI: Hazard Index: A Hazard Index is used to assess the potential health impacts associated with mixtures of contaminants. Hazard Index guidance for a class of contaminants or mixture of contaminants may be determined by the US EPA or Wisconsin Department of Health Services. If a Health Index is exceeded a system may be required to post a public notice.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred or why total coliform bacteria have been found in our water system, or both, on multiple occasions.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)
ppt	parts per trillion, or nanograms per liter

<b>Term</b>	<b>Definition</b>
ppq	parts per quadrillion, or picograms per liter
PHGS	PHGS: Public Health Groundwater Standards are found in NR 140 Groundwater Quality. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
RPHGS	RPHGS: Recommended Public Health Groundwater Standards: Groundwater standards proposed by the Wisconsin Department of Health Services. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
SMCL	Secondary drinking water standards or Secondary Maximum Contaminant Levels for contaminants that affect taste, odor, or appearance of the drinking water. The SMCLs do not represent health standards.
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

## Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

### Inorganic Contaminants

<b>Contaminant (units)</b>	<b>Site</b>	<b>MCL</b>	<b>MCLG</b>	<b>Level Found</b>	<b>Range</b>	<b>Sample Date (if prior to 2024)</b>	<b>Violation</b>	<b>Typical Source of Contaminant</b>
ARSENIC (ppb)		10	n/a	3	1 - 3	4/18/2023	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM (ppm)		2	2	0.058	0.027 - 0.058	3/22/2023	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2024)	Violation	Typical Source of Contaminant
FLUORIDE (ppm)		4	4	0.2	0.1 - 0.2	4/18/2023	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		2.6400	0.0000 - 2.6400	3/22/2023	No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
NITRATE (N03-N) (ppm)		10	10	4.20	0.13 - 4.60		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)		n/a	n/a	37.00	7.28 - 37.00	3/22/2023	No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	Range	# of Results	Sample Date (if prior to 2024)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.9210	0.0305 - 1.4300	1 of 20 results were above the action level.	8/10/2023	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives

Contaminant (units)	Action Level	MCL G	90th Percentile Level Found	Range	# of Results	Sample Date (if prior to 2024)	Violation	Typical Source of Contaminant
LEAD (ppb)	AL=15	0	6.17	0.32 - 9.48	0 of 20 results were above the action level.	9/25/2023	No	Corrosion of household plumbing systems; Erosion of natural deposits

## PFAS Contaminants with a Recommended Health Advisory Level

Perfluoroalkyl and polyfluoroalkyl substances (PFAS) are a large group of human-made chemicals that have been used in industry and consumer products worldwide since the 1950. The following table list PFAS contaminants which were detected in your water and that have a Recommended Public Health Groundwater Standard (RPHGS) or Health Advisory Level (HAL). There are no violations for detections of contaminants that exceed the RPHGS or HAL. The RPHGS are levels at which concentrations of the contaminant present a health risk and are based on guidance provided by the Wisconsin Department of Health Services.

Note: The recommended health-based levels in the table below were in effect in 2024. These levels were revised by WDHS in 2025. They can be found here <https://www.dhs.wisconsin.gov/water/gws.htm>.

Typical Source of Contaminant		Drinking water is one way that people can be exposed to PFAS. In Wisconsin, two-thirds of people use groundwater as their drinking water source. PFAS can get in groundwater from places that make or use PFAS and release from consumer products in landfills.			
Contaminant (units)	Site	RPHGS or HAL (PPT)	Level Found	Range	Sample Date (if prior to 2024)
PFBS (ppt)		450000	1.83	0.00 - 1.83	5/17/2023

## Radioactive Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2024)	Violation	Typical Source of Contaminant
GROSS BETA PARTICLE		n/a	n/a	1.5	0.0 - 1.5	2/19/2020	No	Decay of natural and man-made

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2024)	Violation	Typical Source of Contaminant
ACTIVITY (pCi/l)								deposits. MCL units are in millirem/year. Calculation for compliance with MCL is not possible unless level found is greater than 50 pCi/l.
GROSS ALPHA, EXCL. R & U (pCi/l)		15	0	4.7	0.0 - 4.7	2/19/2020	No	Erosion of natural deposits
RADIUM, (226 + 228) (pCi/l)		5	0	1.0	0.1 - 1.0	2/19/2020	No	Erosion of natural deposits
GROSS ALPHA, INCL. R & U (n/a)		n/a	n/a	4.7	0.0 - 4.7	2/19/2020	No	Erosion of natural deposits

## Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. EPA required us to participate in this monitoring.

Within the last 12 months we conducted Unregulated Contaminant Monitoring in accordance with US EPA rules. We are required to inform you of this sampling. We are only required to include results showing detections within this report; however, if you would like a copy of all results, please contact us at (920) 893-1471.

All test results were below the MRL.

## Additional Health Information

**Lead** can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Plymouth Utilities is responsible

for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Plymouth Utilities (Matt Schultz at (920) 893-1471). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

### **Additional Information on Service Line Materials**

We are required to develop an initial inventory of service lines connected to our distribution system by 10/16/2024 and to make the inventory publicly accessible. You can access the service line inventory here/by: <https://plymouthgov.com/publicworks/page/city-water>

## **Other Compliance**

### **Monitoring Violations**

<b>Description</b>	<b>Contaminant Group</b>	<b>Sample Location</b>	<b>Compliance Period Beginning</b>	<b>Compliance Period Ending</b>
Chem M/R - Reg - No Regular samples	Inorganic Contaminants	15	4/1/2024	6/30/2024

We are required to monitor drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the compliance period noted in the above table, we did not complete all monitoring or testing for the contaminant(s) noted, and therefore cannot be sure of the quality of your drinking water from Well 15 during that time.

### **Actions Taken**

Within four days of notice of noncompliance we sampled Well 15 for the missing inorganic sample and was back in compliance by 07/03/2024. No special precautions for drinking water were needed during that timeframe.

### **What was the cause of the missed monitoring requirement?**



The routine sampling for inorganic contaminants at Well 15 was inadvertently missed due to a scheduling oversight. All other required sampling at our other wells was completed as required.

**What is being done to correct the problem?**

We have updated our sampling schedule and implemented additional tracking measures to ensure all monitoring requirements are met in the future. The missed sampling has been completed and results submitted to the Wisconsin Department of Natural Resources (DNR).

**When will the problem be resolved?**

The issue has already been resolved. The missed sampling has been conducted and proper procedures are now in place to prevent recurrence.

**If you have questions regarding the safety of our drinking water, please contact:**

**Name of Responsible Person:** Matt Schultz

**Phone:** (920) 893-1471

**Address:** Plymouth Utilities, 900 CTH PP, Plymouth WI 53073

**Violation of the Terms of a Variance, Exemption, or Administrative or Judicial Order**

Wisconsin's Safe Drinking Water regulation, s. NR 809.115, Wis. Adm. Code, requires that your public water system submit 1 quarterly compliance water sample(s) for inorganic testing from Well 15, and s. NR 809.80 requires these results to be reported to the Department. A review of Department records indicates your facility failed to collect these samples between 4/1/2024 and 6/30/2024. A violation has been incurred and returned to compliance with the water sample collected for inorganic testing at Well 15 on 07/3/2024.