#### **2022 Water Rate Case Information**

### 1. When does the water rate increase go into effect?

This rate increase will go into effect on February 1, 2022

### 2. When will my bill reflect the rate increase?

The March bill will be the first bill reflecting the increase for February usage. The increase is on the monthly service charge, volume charge, and Public Fire Protection.

#### 3. What is the amount of the increase?

3%

## 4. How will this increase impact an average residential customer?

The average Residential customer, increase will be about \$1.00 per month or \$12/year

			Former Rates				New Rates					
	Meter										Monthly	Annual
Customer Size	Size	Avg Cu Ft	Base	Usage	Pub Fire	Total	Base	Usage	Pub Fire	Total	Increase	Increase
Small Residential	5/8	200	\$ 8.76	\$ 6.18	\$ 10.04	\$ 24.98	\$ 9.02	\$ 6.36	\$ 10.34	\$ 25.72	\$ 0.74	\$ 8.88
Average Residential	5/8	500	\$ 8.76	\$ 15.45	\$ 10.04	\$ 34.25	\$ 9.02	\$ 15.90	\$ 10.34	\$ 35.26	\$ 1.01	\$ 12.12
Large Residential	5/8	800	\$ 8.76	\$ 24.72	\$ 10.04	\$ 43.52	\$ 9.02	\$ 25.44	\$ 10.34	\$ 44.80	\$ 1.28	\$ 15.36

## 5. Why is there an increase in water rates?

As costs of materials and labor increase, the cost of providing water service eventually increases. The increase is relatively small and allows us to continue investing in the utility infrastructure that provides safe and reliable drinking water.

## 6. When did Plymouth Utilities last raise rates?

Electric rates have been in place since 2015, over 6 years Sanitary Sewer rates were increased 3% in 2019, 2 years ago. Water rates were last updated in 2017, over 4 years ago.

# 7. Did a regulatory agency approve the water rate increase?

The Wisconsin Public Service Commission determined that the rate increase of 3% was reasonable in docket 4740-WQ-101, 427637. The PSC decision can be found at the following link: http://apps.psc.wi.gov/pages/viewdoc.htm?docid=427637